Software Release Planning

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I. ABSTRACT

One of the most critical activities in software product development is the decisional process that assigns features to subsequent releases under technical, resource, risk, and budget constraints. This decision-centric process is referred to as software release planning (SRP) [1]. It is connected to, and has inspired, various types of research (related to architecture, technical debt, etc.) and is of key importance for the success of software products (continuous delivery, DevOps).

This briefing will expose a state of the art on SRP. A survey of the most relevant approaches will be presented. Emphasis will be made on their applicability (concerning e.g. type of development process – being more predictive versus more adaptive, type of system – commercial, open source product or mobile app), tool support and degree of validation in industry. One of these approaches, EVOLVE, will be analysed in detail.

The briefing will address a wide audience. For researchers, an updated state of the art will be exposed, a particular method will be explored in depth, and the presentation will rely on scientific grounds. For practitioners, the practical dimension of SRP will be present. For educators, the briefing will provide the basis for developing course material.

II. PROPOSAL IN DETAIL

A. Description of the Topic

SRP is a complex (NP-hard [2]) decision-centric problem with comprehensive information and knowledge needs. A release is a major (new or upgraded) version of an evolving product characterized by a collection of (new, corrected or modified) features. Good SRP is a mandatory part of incremental and iterative software development. Release decisions address the questions about the functionality (what?), time (when?) and quality (how good?) of product releases.

There are many aspects of SRP that may be subject of analysis. Some refer to scientific topics, like the kind of models and techniques that may be applied or the characterization of inputs and outputs to the process. Others refer to more practical issues, like the extent to what model-based approaches are used compared to judgment-based ones, or the existence of tool support. All these aspects will be considered in the briefing.

B. Interest for SE Community

All types of release decisions are part of software product management, the discipline of governing a software product from its inception to the market until it is closed down [3]. One of the Standish reports [4] stated that almost two thirds of the features offered are (almost) never used. This not only is a waste of development effort, but also increases maintenance cost and impact usability of the software products.

A recent survey on challenges in product management revealed that half of the product managers consider “the process” the biggest challenge [5]. The survey included almost 900 respondents from around the globe and from a wide variety of industries and company sizes.

Several research programmes are funding projects related to SRP. We may mention the EU H2020 SUPERSEDE project (www.supersede.eu; 2015-2018) which plans to integrate SRP into a Monitor-Analyse-Decide-Enact loop for the evolution of adaptive systems. Companies like Siemens and Atos act as industrial partners of the project with interest in domains like smart cities and intensive data streaming applications.

It is worth to mention that the topic of the technical briefing is in direct connection with two of the topics listed in the ICSE 2016 call for technical papers: “software evolution and maintenance” and “agile software development”.

C. Goal and Objectives

The overall goal of the technical briefing can be stated as: having an overview of the state of the art in SRP. This goal is broken into the following objectives:

- Understanding the problem of SRP and the critical success factors for its application.
- Having a broad view of SRP strategies proposed in the literature and clarify their similarities and differences.
- Learning the limitations and applicability conditions of such approaches.
- Analyzing in more depth one particular approach in order to deepen into the problem.
- Provide insight about various extensions of the SRP problem (e.g., theme-based SRP [6], consideration of quality [7]), technical debt [8] or release readiness [9].
- Understanding the role and importance of real-time data analytics and its usage for re-planning [10].
- Recognizing the increasing importance of putting end-users in the loop through feedback gathering [11].
- Get an updated view of the reported state of adoption of such approaches in industry.

D. Overview of the Structure

The technical briefing is organized with a structure that matches the objectives identified above, organized in 4 parts:
PART I. PRELIMINARIES (15 minutes)
- Introduction of attendees (5 minutes)
- Main concepts (5 minutes)
- A motivating example (5 minutes)

PART II. STATE OF THE ART (35 minutes)
- Information needs (10 minutes)
- Main approaches found in the literature (15 minutes)
- Comparative analysis and consolidation (10 minutes)

PART III. THE EVOLVE APPROACH (30 minutes)
- EVOLVE and related methods (15 minutes)
- The ReleasePlanner tool (15 minutes)

PART IV. CONCLUSIONS (10 minutes)
- Summary (5 minutes)
- Questions (5 minutes)

E. Links to Material

The main reference for the technical briefing will be Ruhe’s textbook on release planning methods and tools [1]. Several papers will be keystone for the tutorial, remarkably the systematic review conducted by Svahnberg et al. on strategic release planning models [12] and the recent article on analytical product release planning [10]. The state of the art and the practice on SRP made in the H2020 SUPERSEDE project (www.supersede.eu; to be available as public deliverable for the time of ICSE 2016) will be also a fundamental asset for the briefing.

As for the tool support, we will use during the briefing ReleasePlanner™ 2.0. ReleasePlanner is a proprietary tool that integrates the experience and intuition of the human experts with the computational strength of optimization algorithms. The tool has been grown out of academic research. A free trial for the tool is generally available at http://rp2.releaseplanner.com/edi/trial_accounts/new. The tool will be made easily available during the briefing for some short hands-on exercise.

F. Sample slides

Three slides are attached as sample. The first one is an example of introductory slide. The second one accounts for the detailed presentation of the EVOLVE method. The third one gives a view of the ReleasePlanner tool.

III. PRESENTER

Xavier Franch is Associate Professor at UPC, Spain. He is the leader of the research group on Software and Service Engineering (GESSI). He has published >150 refereed papers in journals and international conferences like TSC, IST, JSS, Grid Computing, ESWA, SPE, IEEE Software, IET Software, CSI, DKE, IS, SoSyM, IJSEE, RE, ESEM, SAC, COMPSAC, ICSR, EASE, REFSQ, ECSA, SEKE, CAiSE, ER, ICCBSS and RCIS. He is editorial board member of the IST and IET Software ICR-indexed journals. He has occupied several positions in conferences like IEEE RE (program, general and workshop chair), ESEC/FSE (tutorial chair), ESEM/ESEIW (doctoral symposium chair), ICSOC (program chair), CAiSE (program, workshop and tutorial chair), REFSQ (program and doctoral chair), RCIS (doctoral chair) and ICCBSS (program and proceeding chair). He has been member of more than 100 program committees including ICSE-NIER, RE, ESEM, EASE, SAC, CBSE, REFSQ, SPLC, CAiSE and ER conferences. He is the scientific manager of the SUPERSEDE H2020 EU project which is highly related to the topic of this briefing. Contact him at franch@essi.upc.edu.

Guenther Ruhe is an Industrial Research Chair in Software Engineering at the University of Calgary. His research focuses on product release planning, software project management, decision support, data analytics, empirical software engineering, and search-based software engineering. Ruhe received a habilitation in computer science from the University of Kaiserslautern. He has written 25+ papers on the various aspects of the release planning problem, addressing the theoretical foundations, methodology, as well as evaluation and applications in industry. Ruhe provided industry-oriented tutorials related to this topic during PROFES 2014 and Software Quality Days in 2012. He has provided various keynotes and invited talks, chaired program committees (SEKE, SSBSE) and was General Chair of ESEM 2011 and 2015 (co-Chair). Since 2016, he serves as the Editor-in-Chief of the Information and Software Technology (IST) journal. He’s a senior member of IEEE and a member of ACM. Contact him at ruhe@ucalgary.ca.

REFERENCES

Release planning – What it is?

Feature and change request repository

Amount of functionality

Amount of suggested changes

Releases

1.1 1.2 2.0 2.1 2.2 2.3 3.0 3.1 3.2 4.0 4.1
EVOLVE – Overall view

1. Preparation
   - Planning criteria weights
   - Prioritization of features
   - Resource estimation
   - Technology constraints

2. Voice-of-the stakeholder analysis

3. Pre-selection of features

4. Prioritization of features

5. Resource estimation

6. Pre-selection of features

7. Technology constraints

8. Optimization
   - Quality and resource analysis
   - Excitement analysis
   - What-if-analysis

9. Quality and resource analysis

10. Excitement analysis

11. What-if-analysis

12. Stakeholder evaluation of plans

13. Final plan decision
### Diversified release plans

#### Feature Assigned To
- Feature: Cost Reduction of Transceiver
  - Alternative 1: 1
  - Alternative 2: 1
  - Alternative 3: 1
  - Alternative 4: 1
  - Alternative 5: 1
  - Manual Solution: 1

- Feature: 16 sector, 12 carrier BTS
  - Alternative 1: 3
  - Alternative 2: 3
  - Alternative 3: 3
  - Alternative 4: 1
  - Alternative 5: 1
  - Manual Solution: 1

- Feature: Expand Memory on BTS Controller
  - Alternative 1: 1
  - Alternative 2: 1
  - Alternative 3: 1
  - Alternative 4: 1
  - Alternative 5: 1
  - Manual Solution: 1

- Feature: Next Generation BTS ‘In a Shoebox’
  - Alternative 1: 3
  - Alternative 2: 3
  - Alternative 3: 2
  - Alternative 4: 3
  - Alternative 5: 2
  - Manual Solution: 2

- Feature: Pole Mount Packaging
  - Alternative 1: 2
  - Alternative 2: 2
  - Alternative 3: 2
  - Alternative 4: 2
  - Alternative 5: 3

- Feature: FCC Out of Band Emissions Regulatory Change
  - Alternative 1: 2
  - Alternative 2: 1
  - Alternative 3: 2
  - Alternative 4: 3
  - Alternative 5: 2

- Feature: Patching Improvements/Upgrade Enhancements
  - Alternative 1: 3
  - Alternative 2: 3
  - Alternative 3: 3
  - Alternative 4: 3
  - Alternative 5: 3

- Feature: CIU and SRM Management Enhancements
  - Alternative 1: 1
  - Alternative 2: 2
  - Alternative 3: 1
  - Alternative 4: 3
  - Alternative 5: 3

- Feature: SMS Cell Broadcast
  - Alternative 1: 1
  - Alternative 2: 1
  - Alternative 3: 1
  - Alternative 4: 1
  - Alternative 5: 1

- Feature: Traffic Allocations Enhancements
  - Alternative 1: 1
  - Alternative 2: 1
  - Alternative 3: 1
  - Alternative 4: 1
  - Alternative 5: 1

- Feature: eBSC CR: CCMC Removal
  - Alternative 1: 2
  - Alternative 2: 1
  - Alternative 3: 2
  - Alternative 4: 3
  - Alternative 5: 2

- Feature: 3 of N Band Class Support
  - Alternative 1: 2
  - Alternative 2: 2
  - Alternative 3: 2
  - Alternative 4: 3
  - Alternative 5: 3

- Feature: EVRC B Capacity Enhancements
  - Alternative 1: 3
  - Alternative 2: 3
  - Alternative 3: 3
  - Alternative 4: 3
  - Alternative 5: 3

- Feature: Mobile Recovery Algorithm
  - Alternative 1: 2
  - Alternative 2: 2
  - Alternative 3: 3
  - Alternative 4: 3
  - Alternative 5: 3

- Feature: Quick Paging Channel Power Offset
  - Alternative 1: 3
  - Alternative 2: 3
  - Alternative 3: 3
  - Alternative 4: 3
  - Alternative 5: 3

- Feature: Access Optimized IMSI Paging
  - Alternative 1: 1
  - Alternative 2: 1
  - Alternative 3: 1
  - Alternative 4: 2
  - Alternative 5: 2

- Feature: EBSC REX Testing
  - Alternative 1: 1
  - Alternative 2: 2
  - Alternative 3: 3
  - Alternative 4: 2
  - Alternative 5: 2

- Feature: CSVG Robustness Enhancements
  - Alternative 1: 1
  - Alternative 2: 1
  - Alternative 3: 1
  - Alternative 4: 2
  - Alternative 5: 2

- Feature: EBSC Outage Footprint (Flight Recorder)
  - Alternative 1: 1
  - Alternative 2: 3
  - Alternative 3: 1
  - Alternative 4: 2
  - Alternative 5: 2

- Feature: MFRM Flight Recorder Enhancements
  - Alternative 1: 1
  - Alternative 2: 3
  - Alternative 3: 1
  - Alternative 4: 2
  - Alternative 5: 2